HIGHLAND HEALTH CARE 2997 ST. ANTHONY DRIVE

GREEN BAY 54311 Phone: (920) 468-0734 Ownership: Corporation Operated from 1/1 To 12/31 Days of Operation: 365 Highest Level License: Skilled Operate in Conjunction with Hospital? No Operate in Conjunction with CBRF? No Number of Beds Set Up and Staffed (12/31/03): 48 Title 18 (Medicare) Certified? Yes Total Licensed Bed Capacity (12/31/03): 48 Title 19 (Medicaid) Certified? Yes Number of Residents on 12/31/03: 28 Average Daily Census: 32

Services Provided to Non-Residents	Age, Gender, and Primary Di	Length of Stay (12/31/03)	8				
Home Health Care No   Supp. Home Care-Personal Care No		   Primary Diagnosis 			용 		7.1 50.0
Supp. Home Care-Household Services Day Services	No No	Developmental Disabilities   Mental Illness (Org./Psy)		Under 65   65 - 74	28.6 10.7		17.9
Respite Care	No	Mental Illness (Other)	3.6	75 - 84	35.7	İ	75.0
Adult Day Care Adult Day Health Care	No No	Para-, Quadra-, Hemiplegic	0.0	85 <b>-</b> 94   95 & Over	0.0	Full-Time Equivalent	
Congregate Meals Home Delivered Meals	No No	Cancer   Fractures	7.1 0.0	 	100.0	Nursing Staff per 100 Residue (12/31/03)	dents
Other Meals Transportation	No No	•		65 & Over 			11.3
Referral Service	No	Diabetes	3.6	Gender	%	LPNs	10.1
Other Services Provide Day Programming for	Yes	Respiratory   Other Medical Conditions		   Male		Nursing Assistants,   Aides, & Orderlies	40.9
Mentally Ill	No			Female	60.7	į	
Provide Day Programming for Developmentally Disabled	No	1 	100.0	 	100.0	I 	
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## Method of Reimbursement

		edicare			edicaid itle 19			Other			Private Pay			amily Care			Managed Care			
Level of Care	No.	90	Per Diem (\$)	No.	οlo	Per Diem (\$)	No.	્રે જ	Per Diem (\$)	No.	οlo	Per Diem (\$)	No.	%	Per Diem (\$)	No.	%	Per Diem (\$)	Total Resi- dents	- Of
Int. Skilled Care	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Skilled Care	1	100.0	220	18	75.0	126	0	0.0	0	2	100.0	153	0	0.0	0	1	100.0	225	22	78.6
Intermediate				6	25.0	105	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	6	21.4
Limited Care				0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Personal Care				0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Residential Care				0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Dev. Disabled				0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Traumatic Brain In	j 0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Ventilator-Depende	nt 0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0	0	0	0.0
Total	1	100.0		24	100.0		0	0.0		2	100.0		0	0.0		1	100.0		28	100.0

County: Brown Facility ID: 3910 Page 2 HIGHLAND HEALTH CARE

Admissions, Discharges, and		Percent Distribution	n of Residents'	Condit	ions, Services, an	d Activities as of 12,	/31/03
Deaths During Reporting Period							
				:	% Needing		Total
Percent Admissions from:		Activities of	8	As	sistance of	% Totally	Number of
Private Home/No Home Health	12.1	Daily Living (ADL)	Independent	One	Or Two Staff	Dependent	Residents
Private Home/With Home Health	0.0	Bathing	3.6		64.3	32.1	28
Other Nursing Homes	1.7	Dressing	14.3		64.3	21.4	28
Acute Care Hospitals	77.6	Transferring	39.3		32.1	28.6	28
Psych. HospMR/DD Facilities	3.4	Toilet Use	17.9		50.0	32.1	28
Rehabilitation Hospitals	1.7	Eating	32.1		50.0	17.9	28
Other Locations	3.4	****	******	****	* * * * * * * * * * * * * * * * * * * *	******	******
Total Number of Admissions	58	Continence		용	Special Treatmen	ts	용
Percent Discharges To:		Indwelling Or Exter	nal Catheter	3.6	Receiving Resp	iratory Care	0.0
Private Home/No Home Health	30.3	Occ/Freq. Incontine	nt of Bladder	67.9	Receiving Trac	heostomy Care	0.0
Private Home/With Home Health	6.1	Occ/Freq. Incontine	nt of Bowel	53.6	Receiving Suct	ioning	0.0
Other Nursing Homes	15.2				Receiving Osto	my Care	0.0
Acute Care Hospitals	12.1	Mobility			Receiving Tube	Feeding	0.0
Psych. HospMR/DD Facilities	0.0	Physically Restrain	ed	0.0	Receiving Mech	anically Altered Diets	35.7
Rehabilitation Hospitals	0.0						
Other Locations	12.1	Skin Care			Other Resident C	haracteristics	
Deaths	24.2	With Pressure Sores		3.6	Have Advance D	irectives	71.4
Total Number of Discharges		With Rashes		0.0	Medications		
(Including Deaths)	66				Receiving Psyc	hoactive Drugs	42.9

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Selected Statistics: This Facility Compared to All Similar Metropolitan Area Facilities & Compared to All Facilities

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		Own	ership:	Bed	Size:	Lic	ensure:		
	This	This Proprietary Facility Peer Group		Und	er 50	Ski	lled	Al	1
	Facility			Peer	Group	Peer Group		Facilities	
	8	90	Ratio	용	Ratio	8	Ratio	용	Ratio
Occupancy Rate: Average Daily Census/Licensed Beds	62.0	86.2	0.72	84.7	0.73	88.1	0.70	87.4	0.71
Current Residents from In-County	67.9	78.5	0.86	77.5	0.88	82.1	0.83	76.7	0.88
Admissions from In-County, Still Residing	5.2	17.5	0.30	25.1	0.21	20.1	0.26	19.6	0.26
Admissions/Average Daily Census	181.3	195.4	0.93	104.2	1.74	155.7	1.16	141.3	1.28
Discharges/Average Daily Census	206.3	193.0	1.07	107.9	1.91	155.1	1.33	142.5	1.45
Discharges To Private Residence/Average Daily Census	75.0	87.0	0.86	28.9	2.59	68.7	1.09	61.6	1.22
Residents Receiving Skilled Care	78.6	94.4	0.83	93.8	0.84	94.0	0.84	88.1	0.89
Residents Aged 65 and Older	71.4	92.3	0.77	95.8	0.75	92.0	0.78	87.8	0.81
Title 19 (Medicaid) Funded Residents	85.7	60.6	1.42	56.9	1.51	61.7	1.39	65.9	1.30
Private Pay Funded Residents	7.1	20.9	0.34	33.8	0.21	23.7	0.30	21.0	0.34
Developmentally Disabled Residents	0.0	0.8	0.00	1.4	0.00	1.1	0.00	6.5	0.00
Mentally Ill Residents	64.3	28.7	2.24	38.3	1.68	35.8	1.79	33.6	1.91
General Medical Service Residents	10.7	24.5	0.44	16.9	0.63	23.1	0.46	20.6	0.52
Impaired ADL (Mean)	52.9	49.1	1.08	50.8	1.04	49.5	1.07	49.4	1.07
Psychological Problems	42.9	54.2	0.79	56.3	0.76	58.2	0.74	57.4	0.75
Nursing Care Required (Mean)	4.9	6.8	0.72	6.9	0.71	6.9	0.71	7.3	0.67